



DHL EXPRESS IRELAND
SAMEDAY

Ultimate Speed. Extreme Flexibility.



WHEN TOMORROW IS TOO LATE

At DHL Same Day our products are the best choice for your mission-critical international and domestic shipments, offering immediate collection and door-to-door delivery.

Whether it's across town or overseas, whether you're shipping an urgent document or a time-critical medical shipment, DHL Same Day offers a customized shipping solution designed to meet your needs 24 hours a day, 7 days a week, 365 days a year.

Operating since 1985, DHL Same Day provides time-critical solutions that give companies a competitive edge.

When you use DHL Same Day, you're taking advantage of a truly competitive edge. Our dedicated "Special Services" team within DHL manage thousands of Same Day shipments annually, proactively monitoring each one from origin to destination.

We look forward to working with you and delivering to your customers in Ireland and across the world.

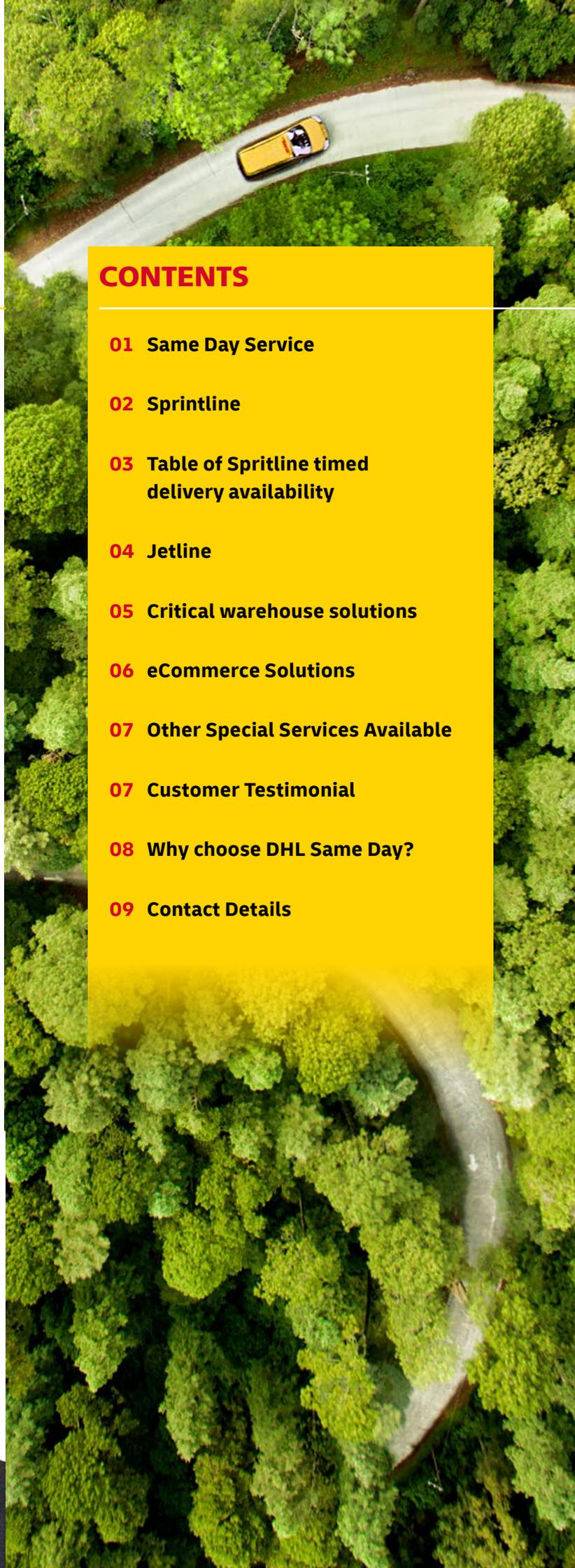


Brian Murray
Commercial and Same Day Director



CONTENTS

- 01 Same Day Service**
- 02 Sprintline**
- 03 Table of Sprintline timed delivery availability**
- 04 Jetline**
- 05 Critical warehouse solutions**
- 06 eCommerce Solutions**
- 07 Other Special Services Available**
- 07 Customer Testimonial**
- 08 Why choose DHL Same Day?**
- 09 Contact Details**



SAME DAY SERVICE

When tomorrow is too late, the **Same Day Service** is our specialist, market leading service offering that ensures your goods are picked up and delivered on the *Same Day*. With a full tracked fleet and an ability to reach all 32 counties, with Same Day you have the peace of mind that your requirements can be catered for.



- **24/7/365 Delivery Options**
- **24/7/365 Customer Support**



- **Fully accompanied shipment**
- **Uniformed driver with DHL ID**
- **Multi-drop delivery options**



- **Dedicated ground vehicle**
- domestic or international
- **Door to door delivery**
- **GPS on all vehicles**



- **Proactive delivery notification**



- **Dedicated point of contact**



- **Fully flexible service with immediate pick-up available**



SPRINTLINE

Our **Sprintline** service offers multiple timed next day delivery options on the island of Ireland. A dedicated ground vehicle is arranged to pick up your shipment and *sprint it* to your chosen destination.



- **24/7/365 Delivery Options**
- **24/7/365 Customer Support**



- **Multiple timed delivery options**
(pre 8, pre 9, pre 10)
- **Late collection times**



- **Dedicated point of contact**
- **Contingency plans**



- **Proactive delivery notification**
- **Guaranteed service recovery**



- **Proof of delivery report**
pre 10am
- **Full shipment visibility door to door**



- **Delivery direct to a nominated contact**
- **Customer specific requirements built into service delivery**

Ideal for companies that work with:



Medical supplies and devices



Engineering & Manufacturing



Technology

TABLE OF SPRINTLINE TIMED DELIVERY AVAILABILITY

COUNTRY	TOWN/SUBURB	Pre 8am	Pre 9am	Pre 10am	Pre 12pm	COB
Carlow	Carlow Town	✓	✓	✓	✓	✓
Cavan	Cavan			✓	✓	✓
Donegal	Ardara				✓	✓
Donegal	Creeslough				✓	✓
Donegal	Donegal				✓	✓
Donegal	Letterkenny		✓	✓	✓	✓
Donegal	Lifford	✓	✓	✓	✓	✓
Dublin	Dublin	✓	✓	✓	✓	✓
Kildare	Kildare Town	✓	✓	✓	✓	✓
Kildare	Naas	✓	✓	✓	✓	✓
Kilkenny	Kilkenny	✓	✓	✓	✓	✓
Laois	Durrow	✓	✓	✓	✓	✓
Laois	Portlaoise	✓	✓	✓	✓	✓
Longford	Longford Town	✓	✓	✓	✓	✓
Louth	Drogheda	✓	✓	✓	✓	✓
Louth	Dundalk	✓	✓	✓	✓	✓
Meath	Navan	✓	✓	✓	✓	✓
Meath	Trim	✓	✓	✓	✓	✓
Monaghan	Monaghan Town				✓	✓
Offaly	Tullamore Town				✓	✓
Roscommon	Roscommon				✓	✓
Waterford	Dungarvan			✓	✓	✓
Waterford	Waterford Town		✓	✓	✓	✓
Westmeath	Athlone	✓	✓	✓	✓	✓
Westmeath	Mullingar	✓	✓		✓	✓
Wexford	Rosslare Harbour		✓	✓	✓	✓
Wexford	Wexford		✓	✓	✓	✓
Wicklow	Arklow	✓	✓	✓	✓	✓
Wicklow	Wicklow Town	✓	✓	✓	✓	✓
Cork County	Bantry				✓	✓
Cork County	Cork City		✓	✓	✓	✓
Cork County	Fermoy	✓	✓	✓	✓	✓
Cork County	Macroom			✓	✓	✓
Cork County	Mallow			✓	✓	✓
Cork County	Youghal			✓	✓	✓
Clare	Ennis			✓	✓	✓
Clare	Ennistimon			✓	✓	✓
Clare	Kilkee				✓	✓
Galway	Clifden			✓	✓	✓
Galway	Galway City		✓	✓	✓	✓
Galway	Tuam				✓	✓
Kerry	Kenmare				✓	✓
Kerry	Killarney				✓	✓
Kerry	Tralee				✓	✓
Leitrim	Carrick On Shannon	✓	✓	✓	✓	✓
Limerick	Limerick City		✓	✓	✓	✓
Mayo	Ballina Mayo				✓	✓
Mayo	Bangor Erris				✓	✓
Mayo	Castlebar				✓	✓
Mayo	Charlestown				✓	✓
Mayo	Claremorris				✓	✓
Mayo	Westport				✓	✓
Sligo	Sligo City	✓	✓	✓	✓	✓
Tipperary	Cahir	✓	✓	✓	✓	✓
Tipperary	Clonmel Town		✓	✓	✓	✓
Tipperary	Nenagh	✓	✓	✓	✓	✓
Tipperary	Roscrea	✓		✓	✓	✓
Tipperary	Tipperary		✓	✓	✓	✓

JETLINE

Covering more than 200 countries across the globe, Same Day Jetline offers a fully flexible door-to-door export, import and 3rd country service.

On Board Courier (OBC)

A fully flexible service with immediate pick-up and export door-to-door delivery. Same Day will provide an On Board Courier or charter a flight for the highest level of security with the fastest possible delivery time. The shipment is accompanied throughout the journey.

Next Flight Out (NFO)

A fully flexible service with immediate pick-up. Your shipment will be unaccompanied on the journey and will be put on the next available flight out in order to achieve the shortest possible transit time.



- **24/7/365 Operations**
- **Non standard delivery**



- **Dedicated point of contact**
- **24/7/365 Customer Support**



- **Global coverage**



- **24/7/365 Operations**
- **OBC – Onboard weight restrictions apply**



- **Proactive delivery notification**

CRITICAL WAREHOUSE SOLUTIONS

A fully flexible *strategic warehousing solution* which is ideal to support field based service industry companies around Ireland. Our warehouse is operational 24/7/365 making sure you can deliver to your customer at any time.



- 2, 4 or 8 hour domestic delivery
- 24-36 hour international delivery
- Next day pre-9 within Ireland



- Proactive delivery notification



- OBC & NFO options available
- Delivery co-ordination with nominated contact

How this solution works



ECOMMERCE SOLUTIONS

A well-chosen eCommerce fulfilment service will not only boost the customer experience, but it will also allow your business to cut costs, speed products to market, and concentrate on your core business.

Our *eCommerce solution* was created to tailor for the rise in eCommerce business across Ireland. This 3PL service offers bespoke customer solutions for storage, pick & pack and delivery.

Our service fully integrates with popular online shopping cart systems to ensure that your customer orders are picked, packed and dispatched promptly.

We also provide secure warehousing for your products. As part of our warehousing services, we can provide your company with inbound inventory management, inventory storage and management, and returns management.



- **Secure facility**
- **Storage solutions**



- **Pick & pack**
- **Inventory Management**



- **Express delivery**
- **Full shipment visibility**

Pomp & Co.
ESTD 1987

“With operations focused entirely online, DHL’s help and offering of logistics pick and pack fulfilment, has been invaluable in achieving our goals of providing our customers with a smooth ordering experience”

OTHER SPECIAL SERVICES AVAILABLE

DHL Same Day provide a range of other special services and flexible solutions based on specific customer requirements. Please speak to the dedicated Same Day team who will tailor a solution design based on your requirements. **Contact our Customer Services and Sales Team on 0818 33 11 66.**

Special Projects

Same Day are experts in supporting customers with special projects. Projects may involve one or a number of elements (transportation, storage, fulfillment, special handling etc.). Solutions are provided based on specific customer requirements.

ADR Deliveries

Same Day can provide Dangerous Goods (DG) delivery service including delivery of ADR material.

Temperature Controlled Deliveries

Same Day can provide temperature controlled delivery service, ensuring your goods get delivered on-time and at the correct temperature.

Dry Ice Top Up

Same Day can provide a Dry Ice top up service to DHL Express customers in Dublin.

CUSTOMER TESTIMONIAL

*We've been using DHL Same Day for over 15 years in Ireland - they are our **main logistics and storage provider**. The service they provide to us is fantastic and they are always at the end of a phone call day or night no matter how big or small the job is. They will **always go the extra mile** for us. The on time delivery SLA is great, and I think it goes without saying if it wasn't we wouldn't have been working together for over 15 years. The **relationship we have built** and their understanding of the importance of our deliveries is second to none. Thank you.*

Client Support & Sales Operations Manager, IBM

*"As an eCommerce business, excellent **logistics is critical to the success of our operations**, from fast delivery to storage, picking, packing and inventory management; these are the decisive foundations of any online retailers.*

*In the past, we **used numerous fulfilment companies**, but **none truly understood the essential needs** of our eCommerce business or wanted to.*

*Until that is, we **discovered DHL Same Day Services**, working with DHL was a **game-changer** for how our company operates. By offering us a complete order fulfilment solution, from technical integration to physical order handling and consolidated billing; Getting our product orders from the shelf to our customers has never been so easy.*

*And even though we are a **small company**, DHL Same Day Services, was **willing to take the time** still to help us grow and most importantly understood our needs and that of our customers."*

James Donnelly Co. Founder Pomp & Co

WHY CHOOSE DHL SAME DAY?



DHL Same Day Ireland are part of a global network, delivering more than half a million high-profile Same Day shipments annually



Our dedicated local Same Day team will provide proactive monitoring from origin to destination and we operate 24/7/365



We use specialised technology that enables us to identify the optimal delivery solution for your business be that by air, land or a combination of both



Integrated inventory management system



Access to automated shipment updates and Proof-of-Delivery



Fully flexible and tailored storage, fulfilment and delivery solutions to suit your business requirements



Door-to-door service, 24 hours a day, 7 days a week, 365 days a year means fast and flexible service for your business



Proactive tracking and monitoring from pickup through to delivery enables you to know where your shipment is at all times



Next flight out service to more than 220 countries and territories means that you'll receive shipments in the shortest time possible



Capacity to deal with Dangerous Goods and Temperature Controlled shipments



Holiday or weekend pick up as standard, means that you achieve rapid resolution of emergency situations and supply chain continuity all year round



SAME DAY SERVICES

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